

#### What are the required status credits for each tier?

|              |               |
|--------------|---------------|
| BRONZE       | 0-3,999       |
| SILVER       | 4,000-14,999  |
| GOLD         | 15 000-49,999 |
| DIAMOND      | 50,000-99,999 |
| INVITATIONAL | 100,000+      |

#### How can I go up a tier?

Each tier has a set range of status credits; once you achieve the minimum status credits of the next tiering level you will automatically move up. This means you'll enjoy the benefits of your new tier level from the moment you reach it until the end of the current membership year. The earlier in the membership year you reach a higher tier the longer you will have to make the most of the benefits.

#### Can I move down a tier?

Tier movements will only happen up to twice per year, you will receive notification if you have not maintained your status credits for that period. We will only ever move you down 1 tier at a time.

#### Do my Port City Rewards points expire?

Yes. For our members in Bronze, Silver, Gold tiers, their Reward Points will expire at close of business on the 30th June of each year. Diamond and Invitational members retain their points as per the tiering benefits.

#### What are Port City Rewards Goals?

Each time you reach status point goals or personal goals you'll receive awards such as a complimentary offers, special offers & surprise and delight offers determined by management.

  
**DRINK, DINE, PLAY  
& BE REWARDED**  
*Earn points &  
Rewards every day!*



\*Please Note: All benefits and reward redemptions are based on availability and are subject to change without notice.

PORT CITY REWARDS points redemptions & discounts are only applicable to approved Office of Liquor, Gaming and Racing goods & services. PORT CITY REWARDS member benefits are only transferable with prior approval by the Management and may not be sold. Management reserves the right to revise or cancel this program without notice.

Full Terms & conditions are available on our website.  
Player activity statement available on request.

**Help is close at hand**

GAMBLEAWARE  
gambleaware.nsw.gov.au  
1800 858 858



**4 OWEN ST PORT MACQUARIE | P 6583 1133**  
**PORTCITY.COM.AU**  

# Welcome

  
**PORT CITY**  
**Rewards**

*You deserve to  
be rewarded!*

  
**BOWLING CLUB**

# Welcome to Port City Rewards

All new members over 18 years old automatically qualify for the bronze tier. Every time you use your Port City Bowling Club Membership card you will earn Port City reward points & status credits as you drink, dine & play. There are 5 tiers of the Port City Rewards program with their own benefits.

## What's the difference between Port City Reward Points and Status Credits?

Reward Points are earned while spending in the venue using your membership card. Port City reward points are a way of thanking you for your loyalty and once accumulated these can be used to make purchases at any point of sale in the Club. See our Port City rewards Terms and Conditions for details on Port City Reward Point earn rates.

Status Credits are earned while spending in the venue using your membership card. These credits are for the purpose of determining your tiering level and cannot be used for purchases. See our Port City rewards Terms and Conditions for details on Status Credit earn rates.

## What is the value of my Port City Reward Points and how do I spend them?

1 point equals 1 cent, for example 100 points equals \$1.00 and 1000 points equals \$10.00.

You can choose to "pay by points" at any point of sale at the Club. For tiers that have a "pay-by-points" discounts this will be applied when you swipe your membership card. Payment by invoice and selected items are not eligible for Pay-by-point discounts.

## Will my tier level be affected if I spend my Port City Rewards points?

Your Port City reward point spend does not affect your tiering level or status credits.

## How do I know what tier I'm in?

Simply swipe your membership card at a member's reward kiosk or ask a staff member to swipe at a point of sale to confirm your current tier.

| Member Benefits                                   | <br>BRONZE | <br>SILVER | <br>GOLD | <br>DIAMOND | <br>INVITATIONAL |
|---------------------------------------------------|-----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| Bonus Points <sup>1</sup>                         | ✓                                                                                             | ✓                                                                                             | ✓                                                                                           | ✓                                                                                              | ✓                                                                                                   |
| Complimentary Non Alcoholic Beverage <sup>2</sup> | ✓                                                                                             | ✓                                                                                             | ✓                                                                                           | ✓                                                                                              | ✓                                                                                                   |
| Birthday Celebrations <sup>3</sup>                | ✓                                                                                             | ✓                                                                                             | ✓                                                                                           | ✓                                                                                              | ✓                                                                                                   |
| Promotions <sup>4</sup>                           | ✓                                                                                             | ✓                                                                                             | ✓                                                                                           | ✓                                                                                              | ✓                                                                                                   |
| Pay-By-Point (In Full) Tier Discount <sup>5</sup> | Member Pricing                                                                                | 10%                                                                                           | 20%                                                                                         | 40%                                                                                            | 50%                                                                                                 |
| Pay-By-Points <sup>6</sup>                        | ✓                                                                                             | ✓                                                                                             | ✓                                                                                           | ✓                                                                                              | ✓                                                                                                   |
| Surprise & Delight <sup>7</sup>                   | ✓                                                                                             | ✓                                                                                             | ✓                                                                                           | ✓                                                                                              | ✓                                                                                                   |
| Status Credit Expiry <sup>8</sup>                 | ✓                                                                                             | ✓                                                                                             | ✓                                                                                           | ✓                                                                                              | ✓                                                                                                   |
| Bonus Point Rollover <sup>9</sup>                 |                                                                                               |                                                                                               |                                                                                             | ✓                                                                                              | ✓                                                                                                   |
| Complimentary Taxi Vouchers <sup>10</sup>         |                                                                                               |                                                                                               |                                                                                             | ✓                                                                                              | ✓                                                                                                   |
| Bonus Points Rewards for Functions <sup>11</sup>  | ✓                                                                                             | ✓                                                                                             | ✓                                                                                           | ✓                                                                                              | ✓                                                                                                   |

1. Bonus points earned through spending on food, beverages and game play (note that spending bonus points does not affect status credits)
2. Complimentary beverages are for personal on premise only consumption.
3. Swipe through the kiosk's during Birthday month.
4. Member exclusive promotions available. T&C's at portcity.com.au
5. Pay by points discount only applies in full transaction of points, mixed media payment will attract standard members pricing.
6. Pay by points can be utilised through any of the POS at time of transaction only.
7. Surprise and Delight offers include dynamic bonusing that will automatically accrue on member account.
8. Status credit will expire.
9. Bonus points will rollover for relevant tier level.
10. Ask at reception for issue of vouchers for the month. Only redeemable through Port Taxi's valid 1 month from issue date, no change given.
11. Bonus point for every \$5 spend with paid venue hire fee and function menu's points will be awarded post event, once paid in full.